

Okta & Jamf Trust Installation

Allowing Access to ViewPoint Photo Capture

This guide walks you through logging in with Okta, installing the Jamf Trust mobile device manager with two-factor authentication, and getting the ViewPoint Photo Capture app on your mobile device.

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1. Overview

To access the Willdan ViewPoint Photo Capture app on your mobile device, you must first set up your Okta account with two-factor authentication (2FA). If you do not already have an Okta account, please contact your Willdan Program Team representative for assistance.

During your first login, you will be prompted to:

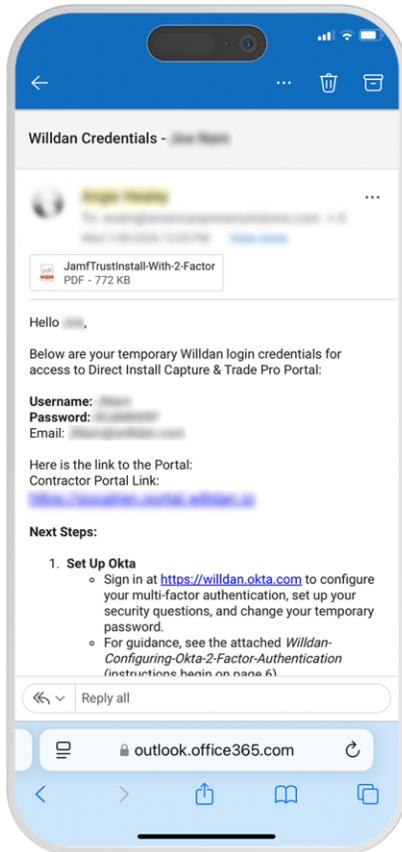
- Change your temporary password
- Create a permanent password
- Set up two-factor authentication (2FA)

Once you have successfully completed the Okta setup with two-factor authentication (2FA), you will install the Jamf Trust app, which allows us to push the ViewPoint Photo Capture app to your mobile device.

Follow the steps in this guide to complete the setup process.

2. Okta Setup with Two-Factor Authentication

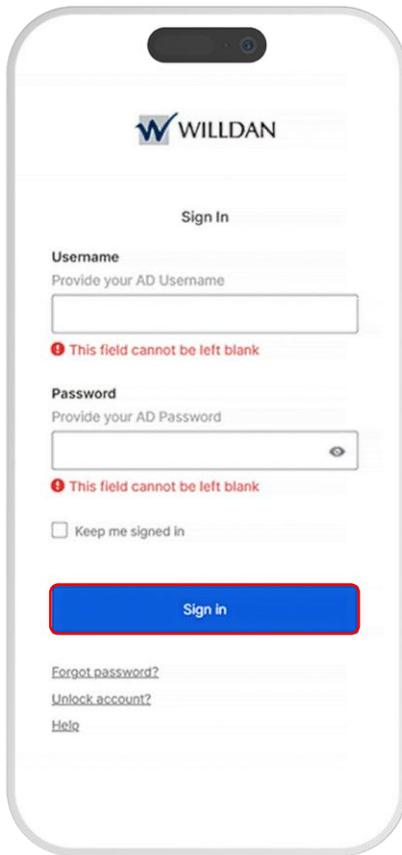
It is recommended that you complete these steps on the iPhone or iPad you will use to run the Willdan ViewPoint Photo Capture app. Before you begin, please have the email sent by your Willdan representative available, as it contains your user ID and temporary password.



2.1 Getting Started

1. Open your preferred web browser.
2. Go to <https://willdan.okta.com>
3. Enter the username and temporary password provided to you via email from Willdan, then tap **Sign In**.

4. Create and confirm your new password, then tap **Change Password**.
5. When prompted to choose a security method, select **Set up for Phone/SMS**.



WILLDAN

Sign In

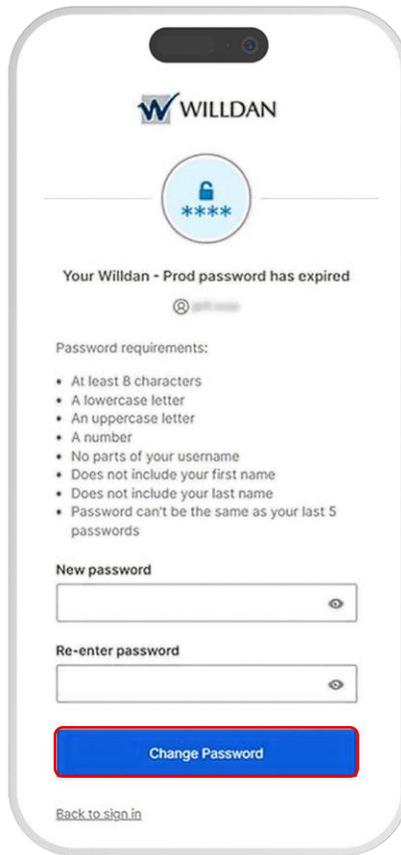
Username
Provide your AD Username

Password
Provide your AD Password

Keep me signed in

Sign in

[Forgot password?](#)
[Unlock account?](#)
[Help](#)



WILLDAN

Your Willdan - Prod password has expired

Password requirements:

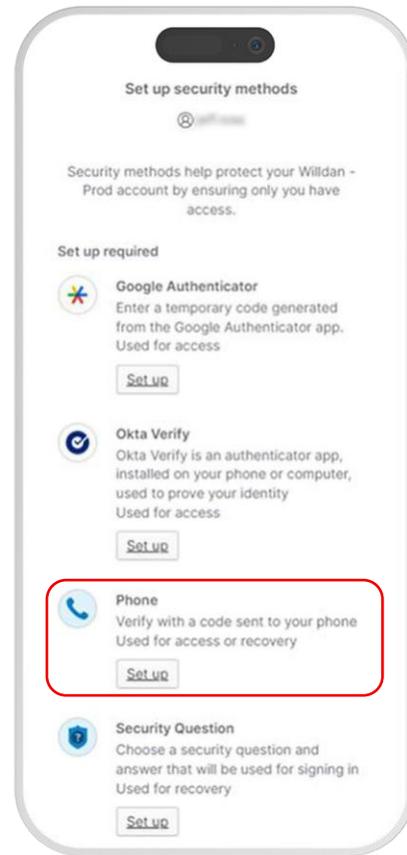
- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username
- Does not include your first name
- Does not include your last name
- Password can't be the same as your last 5 passwords

New password

Re-enter password

Change Password

[Back to sign in](#)



Set up security methods

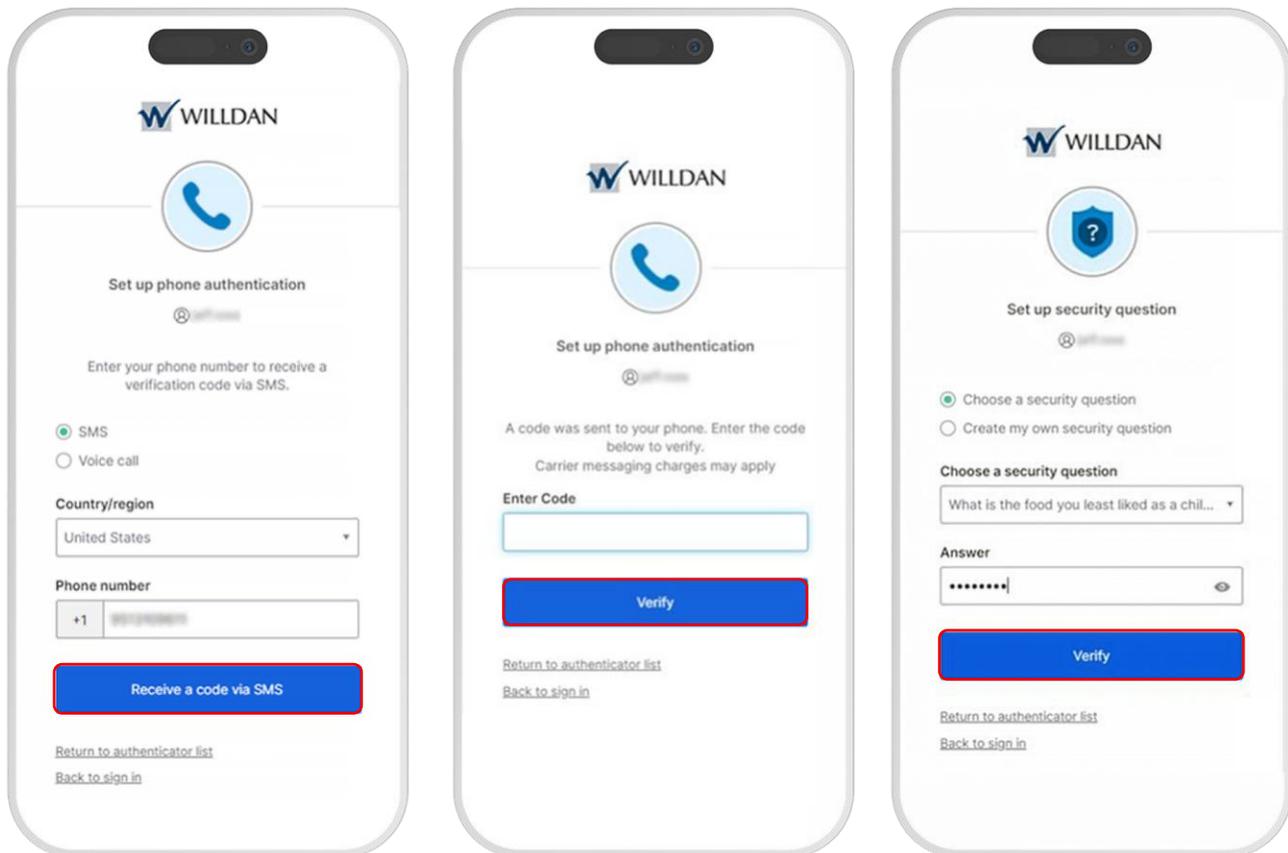
Security methods help protect your Willdan - Prod account by ensuring only you have access.

Set up required

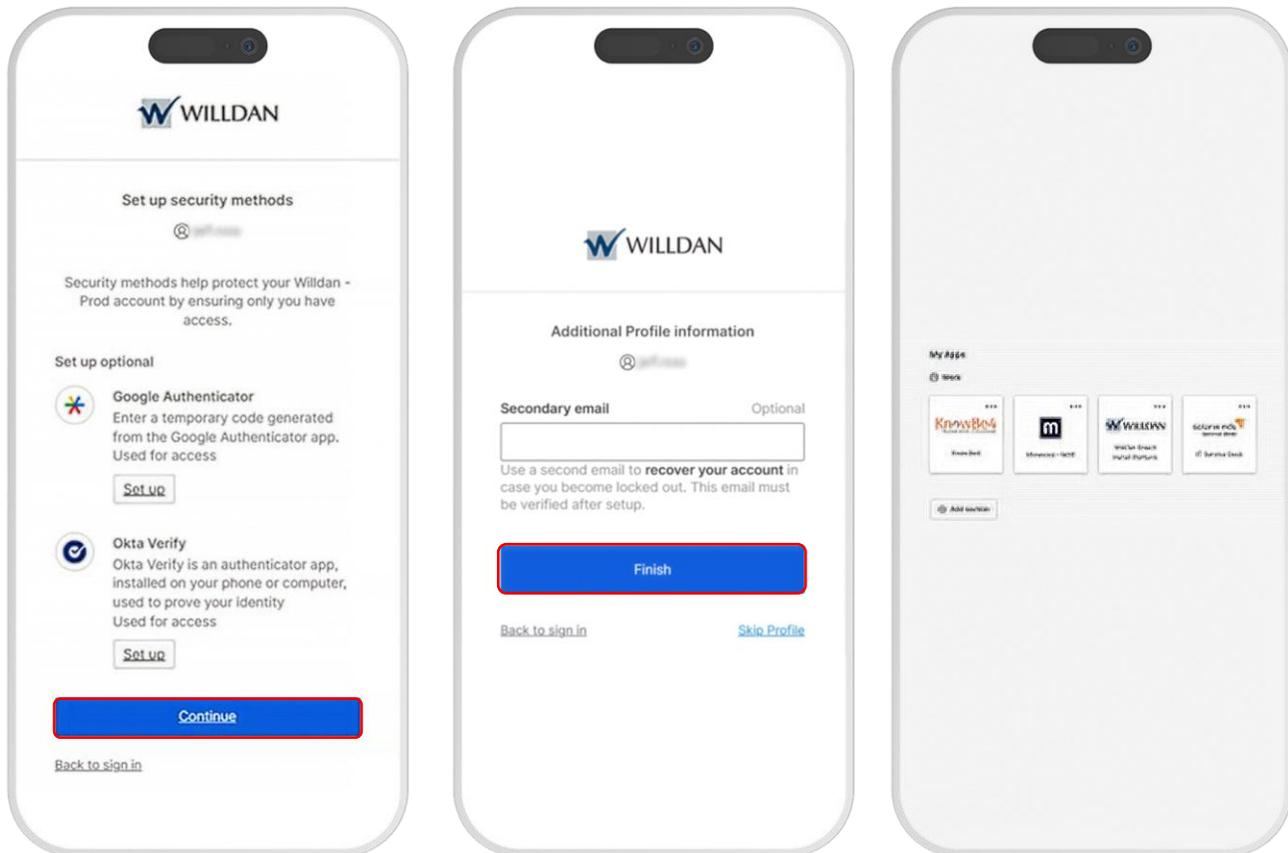
- Google Authenticator**
Enter a temporary code generated from the Google Authenticator app. Used for access.
Set up
- Okta Verify**
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity. Used for access.
Set up
- Phone**
Verify with a code sent to your phone. Used for access or recovery.
Set up
- Security Question**
Choose a security question and answer that will be used for signing in. Used for recovery.
Set up

2.2 Configure Two-Factor Authentication

1. Enter a phone number you will have access to during login (preferably the same device you will use for Photo Capture), then tap **Receive a code via SMS**.
2. Enter the 6-digit verification code sent to your phone and tap **Verify**.
3. Select a security question from the dropdown menu, enter your answer, and tap **Verify**.



4. On the next screen, tap **Continue** to skip additional setup, as Phone (SMS) is already configured.
5. Enter your company email address and tap **Finish**.
6. Setup is complete when the default Okta apps appear in your browser. You may now close the browser and proceed to install and configure Jamf Trust.

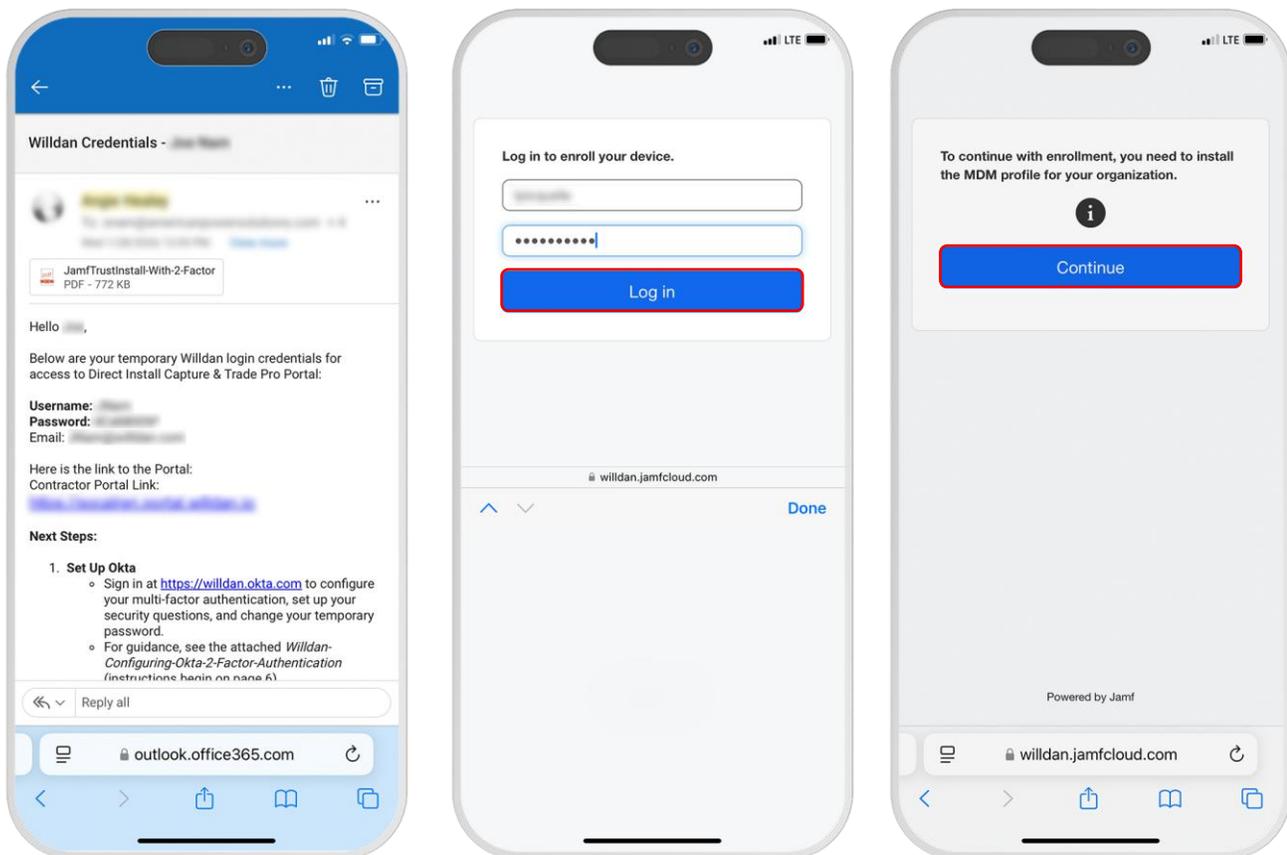


3. Install & Configure Jamf Trust

Before starting, make sure you have your username and the permanent password you've set up in the previous section.

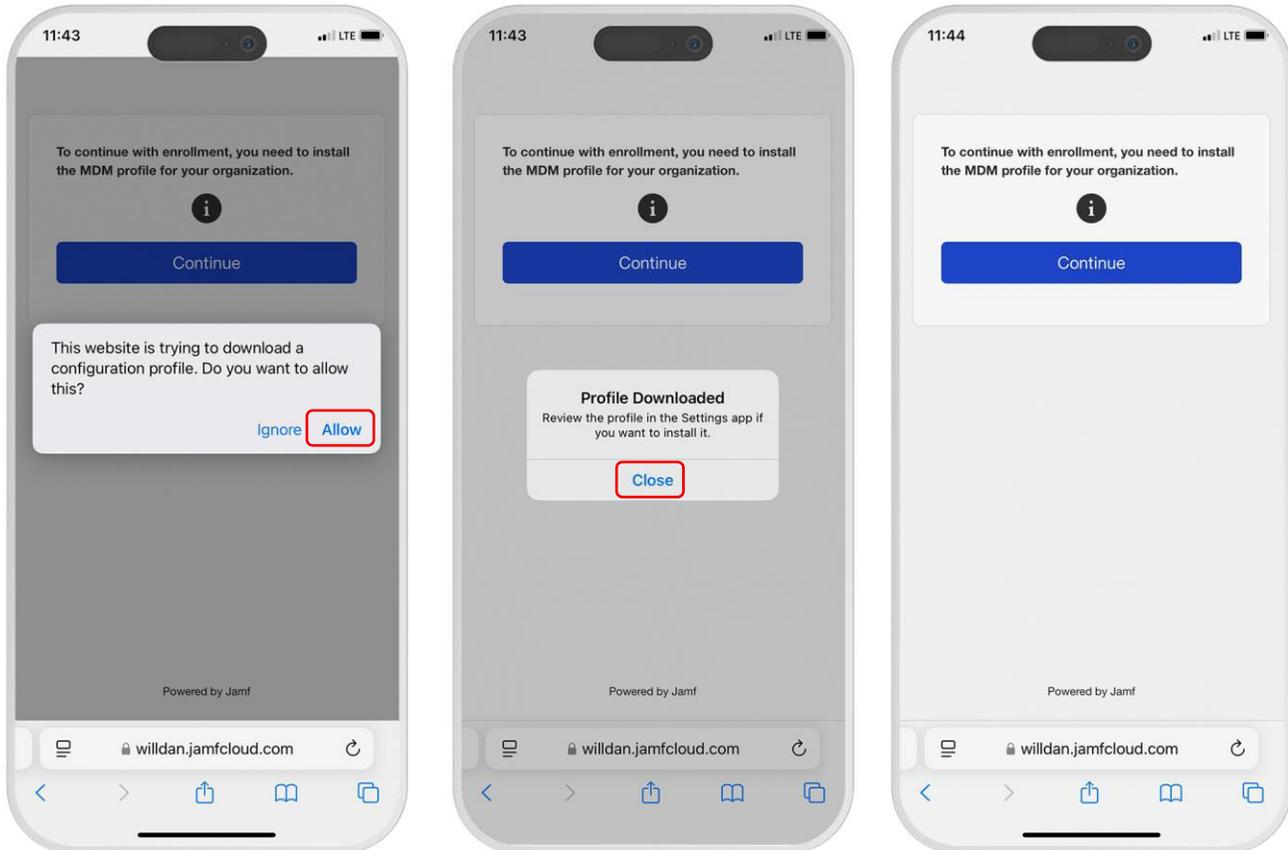
3.1 Enrollment

1. Open a browser on your mobile device and go to: <https://willdan.jamfcloud.com/enroll>.
2. Enter your login ID and password, then tap **Login**.
3. Tap **Continue**.

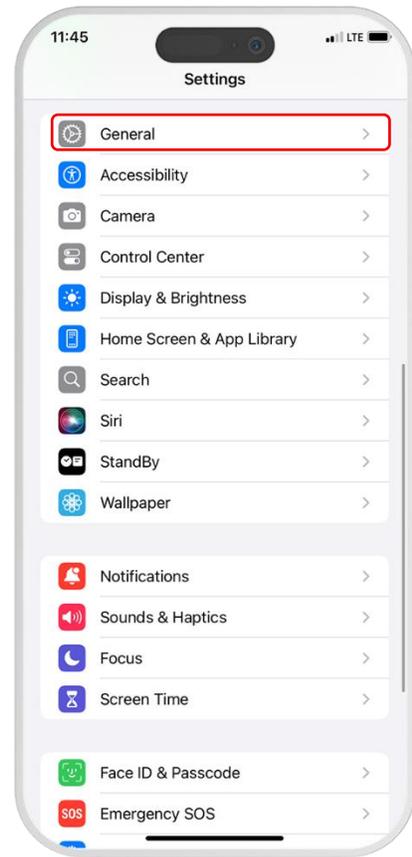
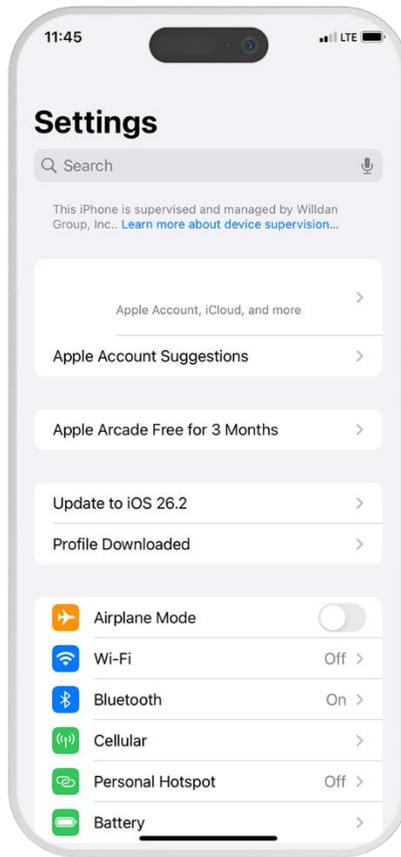


3.2 Profile Installation

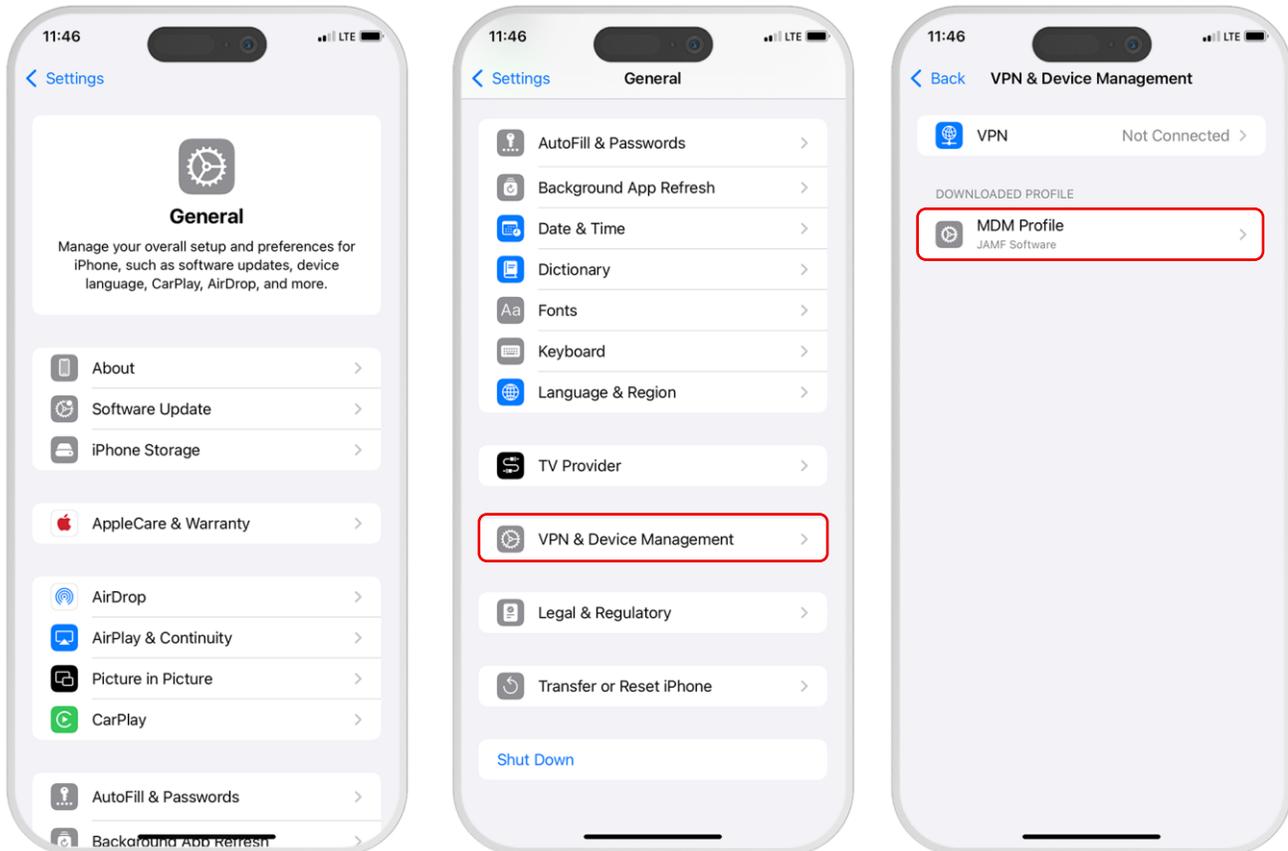
1. When prompted, tap **Allow** to download the profile. After the profile downloads, tap **Close**. (You may still see the Continue screen—swipe up to close it and proceed.)



2. Open **Settings** on your device (gear icon).
3. Scroll down and Tap **General** (another gear icon).

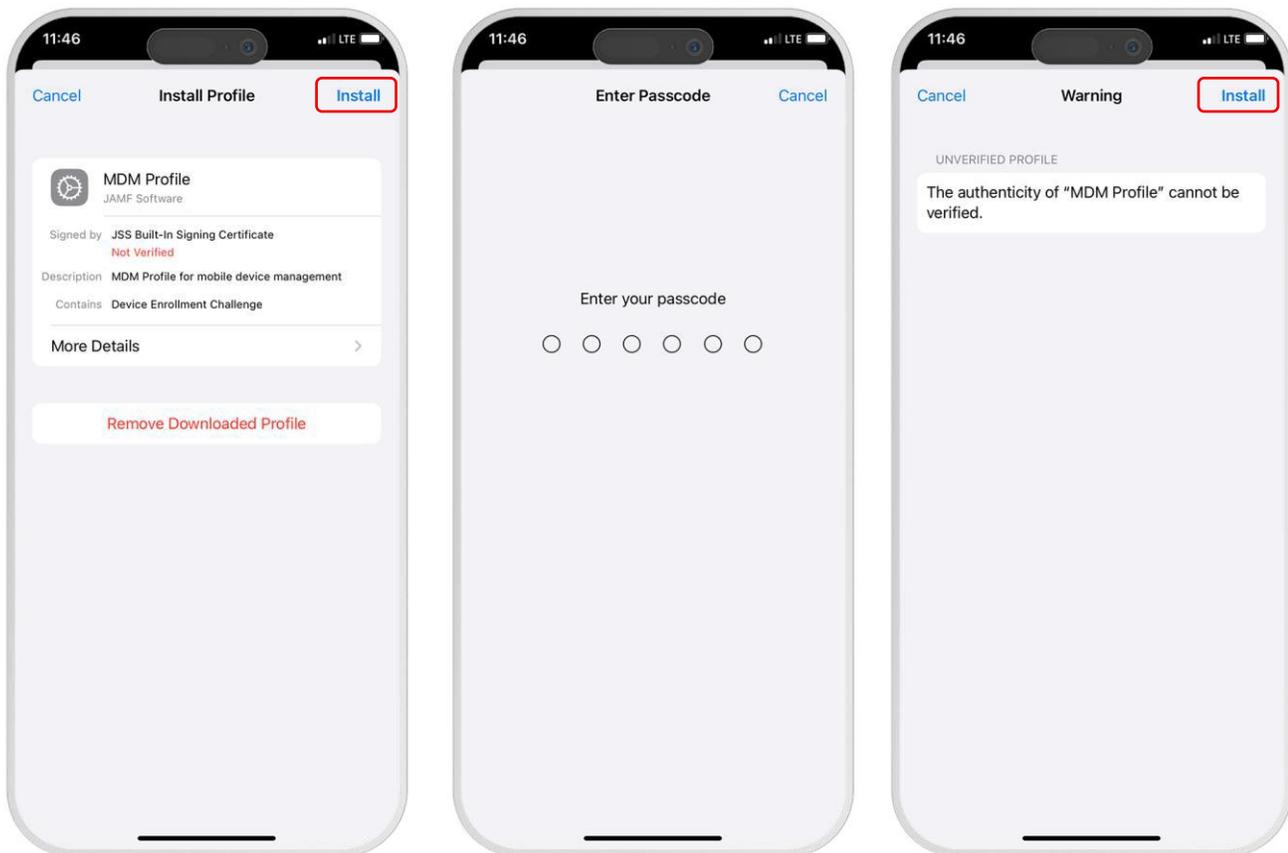


4. While in General, scroll down and tap **VPN & Device Management**.
5. At the top of the screen, you will see VPN (it may show Connected or Not Connected—either is fine).
6. Tap the **MDM Profile** (listed below VPN).

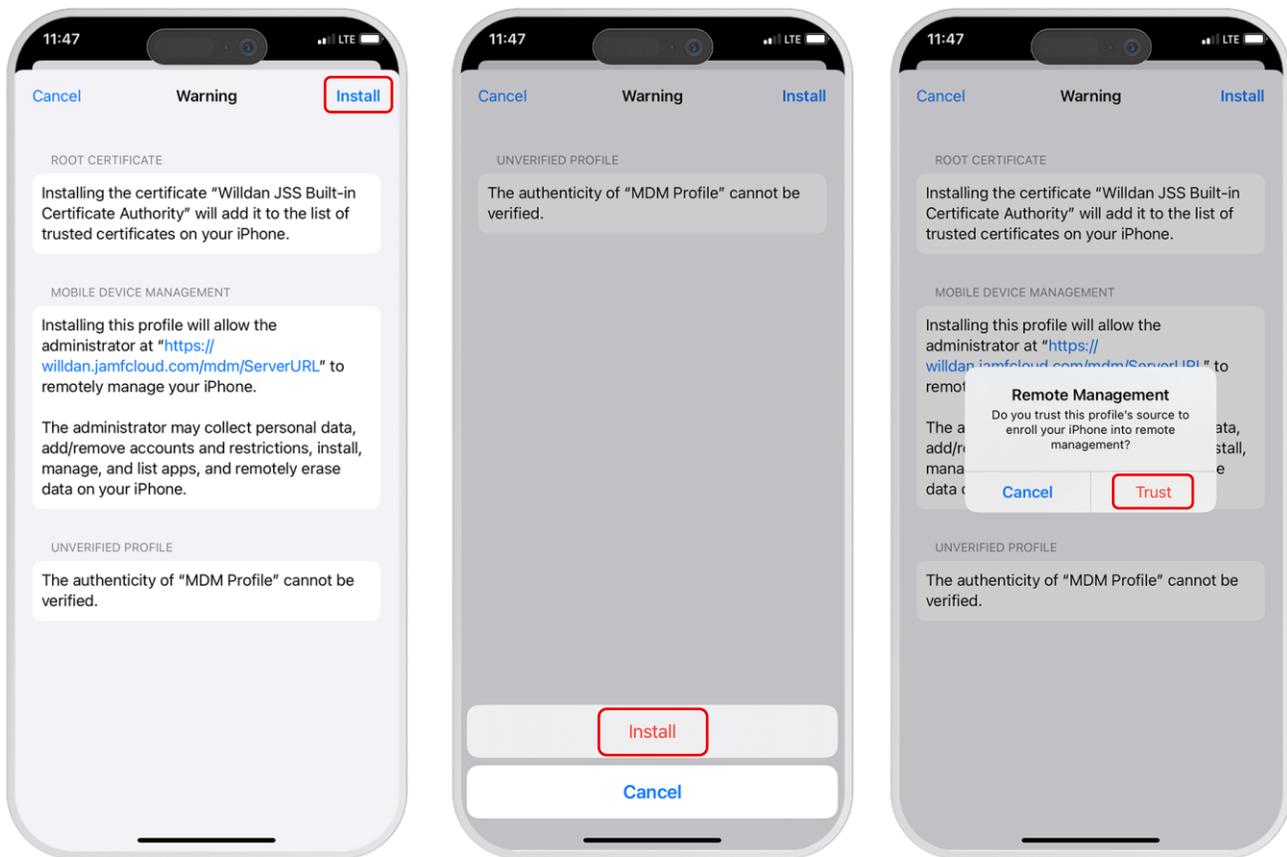


3.3 Install and Trust

1. On the Install Profile screen, tap **Install** (top-right corner).
2. Enter your device passcode (not your password).
3. If prompted with a warning that the profile authenticity cannot be verified, tap **Install** again.

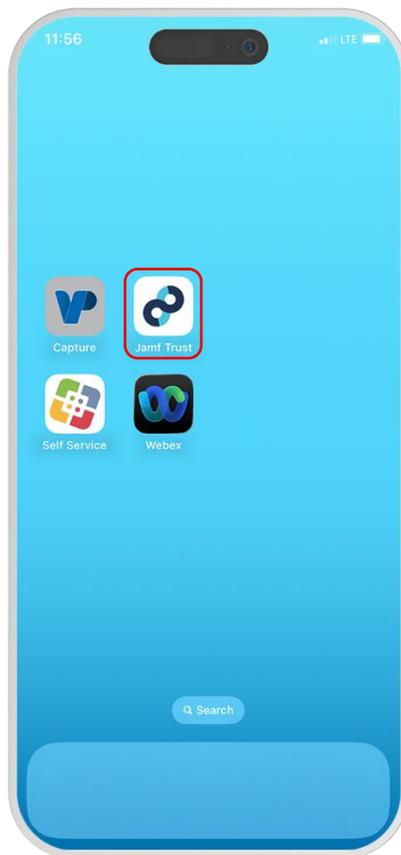
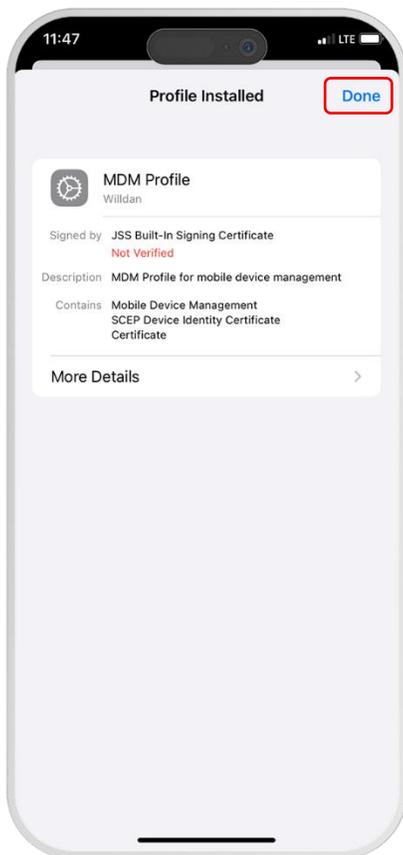


4. Review the security certificate and MDM profile details, then tap **Install** twice.
5. When the Remote Management pop-up appears, tap **Trust** (red text).

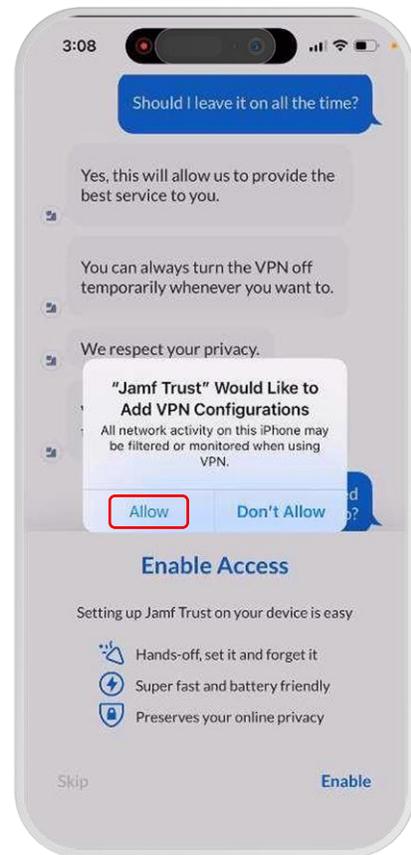
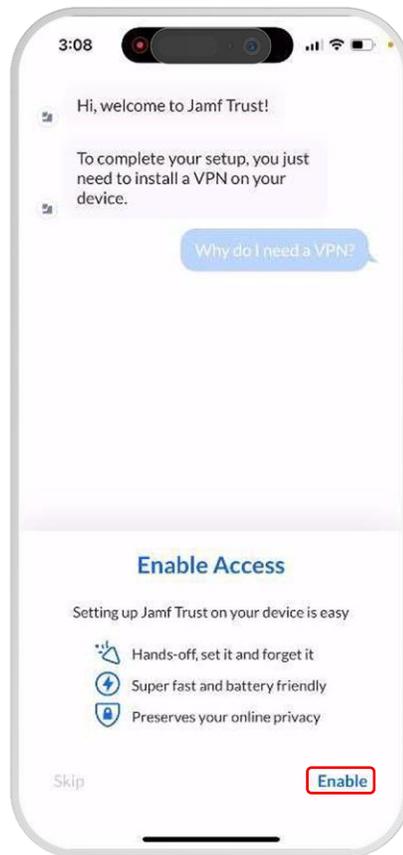
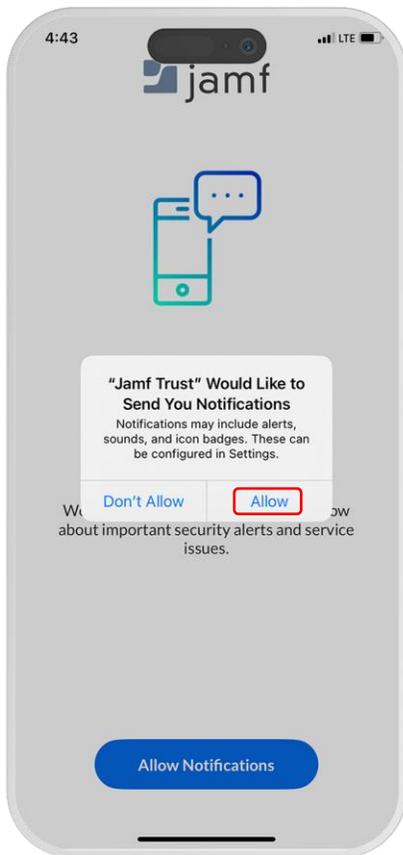


3.4 Finishing Up

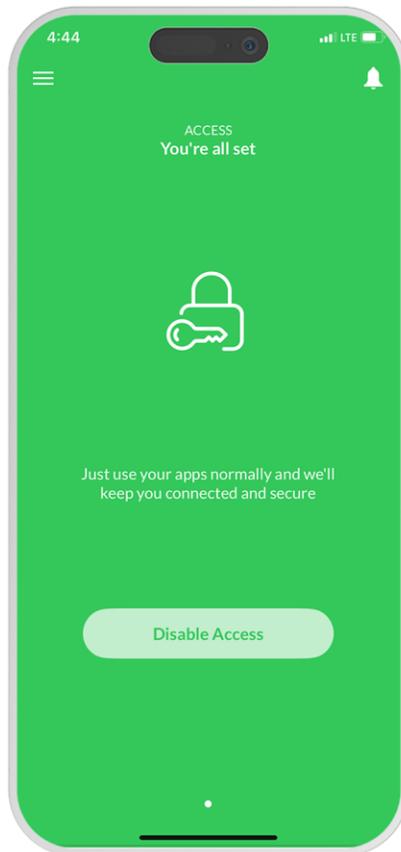
1. Tap **Done**.
2. Wait for Jamf Trust icon to appear on your device, then open it and tap **Continue** from the “JamfTrust” Wants to Use “okta.com” to Sign In pop-up.



3. Tap **Allow** on “Jamf Trust” Would Like to Send You Notifications pop-up.
4. On the Welcome to Jamf Trust! screen, tap **Enable**.
5. If you are prompted to add VPN Configurations, tap **Allow**.



6. Now you should see a green screen showing **You're all set.**



4. Need Help?

Our goal is to improve your experience and simplify your workflow.

For any issues, please email:

helpdesk@willdan.com

For urgent or time-sensitive matters, please also copy:

wes-technology-operations@willdan.com

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